

Questionnaire on satisfaction with the family midwife Mrs Heusler

1. Mrs Heusler was friendly and respectful.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

2. Mrs Heusler took enough time to answer my questions.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

3. I can trust Mrs Heusler.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

4. Mrs Heusler helped me to better understand my child.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

5. Mrs Heusler gave me new information about and ideas for the baby.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

6. If necessary, Mrs Heusler showed me further professional support services.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

7. Mrs Heusler responded to my needs and wishes in a flexible way.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

8. The contact and appointments were well organised.

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

9. How satisfied are you overall with the support provided by Mrs Heusler?

☐ ☹ ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ ☺

10. Would you recommend Mrs Heusler to other mothers?

☐ ☺ Yes ☐ ☹ Maybe ☐ ☹ No

Thank you for your feedback!